

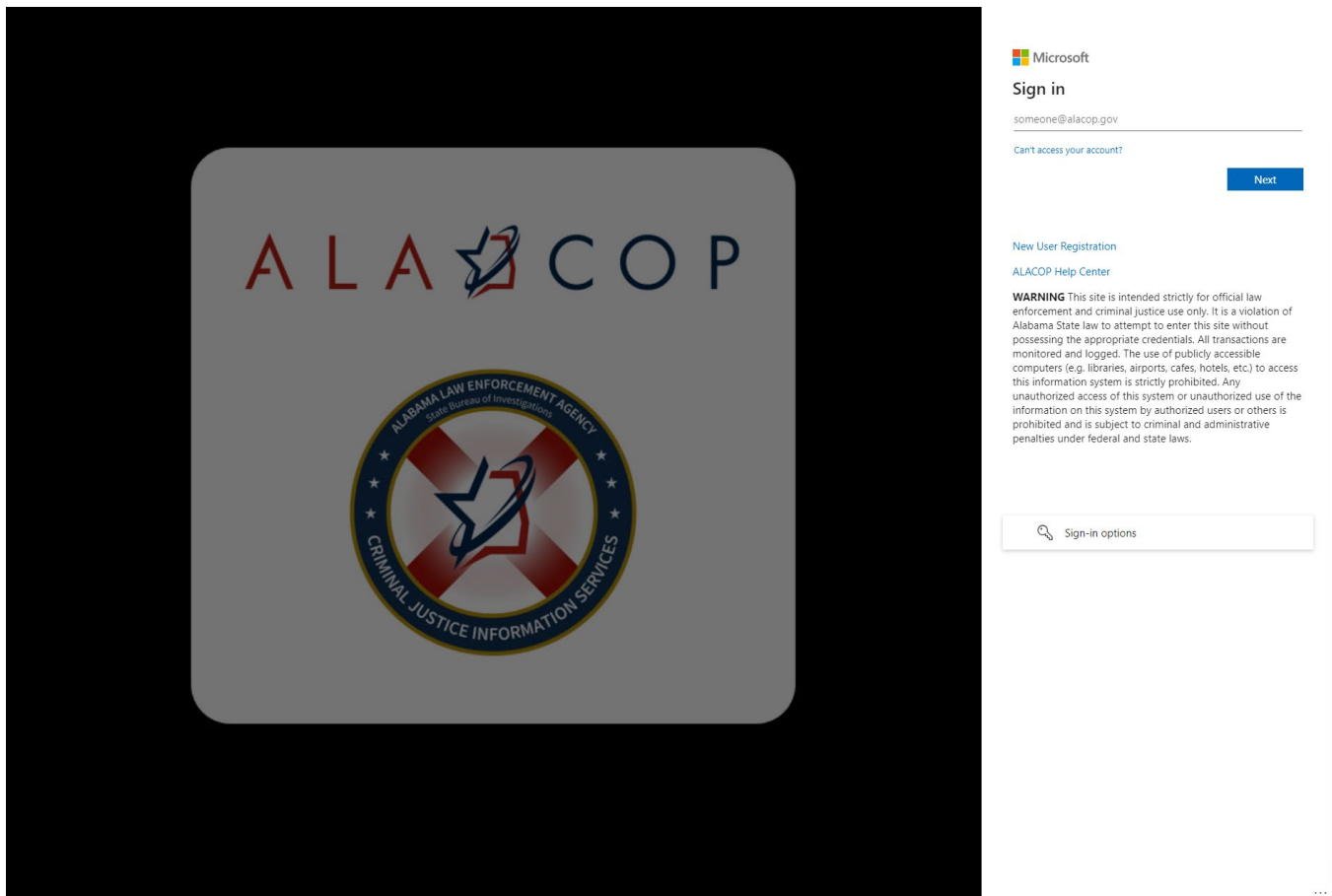
# ALACOP HELP CENTER

## ALACOP LOGIN PAGE

For questions or support, contact the ALEA Support Center at 1-844-838-9028 or [ALEA-Support@alea.gov](mailto:ALEA-Support@alea.gov).  
For user guides and video tutorials visit the AlaCOP Help Center at <https://app.alea.gov/Help>.

### AlaCOP Login Page

The image below displays the new AlaCOP login page. This page verifies that you are accessing AlaCOP or an authorized AlaCOP application. If you do not see this page on log in, you are accessing an unauthorized site.



The page includes:

- **AlaCOP Logo & CJIS Seal:** The AlaCOP logo and CJIS seal are set within a white square on a black background. The images are shaded to focus on the sign in bar.
- **Sign in bar:** The sign in bar is located on the right side of the page.

The image below displays a closer look at the sign in bar on the right side of the login page:



## Sign in

someone@alacop.gov

[Can't access your account?](#)

Next

[New User Registration](#)

[ALACOP Help Center](#)

**WARNING** This site is intended strictly for official law enforcement and criminal justice use only. It is a violation of Alabama State law to attempt to enter this site without possessing the appropriate credentials. All transactions are monitored and logged. The use of publicly accessible computers (e.g. libraries, airports, cafes, hotels, etc.) to access this information system is strictly prohibited. Any unauthorized access of this system or unauthorized use of the information on this system by authorized users or others is prohibited and is subject to criminal and administrative penalties under federal and state laws.



Sign-in options

### Sign in

Enter your AlaCOP email, which is your AlaCOP username followed by “@alacop.gov” (example: cs0101@alacop.gov)

### Can't access your account?

This link will not work unless you have first logged in with your new password and set up your authentication options.

### New User Registration

This links to the AlaCOP Self-Registration site to create an AlaCOP account.

### ALACOP Help Center

Find user guides and video tutorials log in assistance.

### Warning

Reminder that access of the site is for official law enforcement and criminal justice use only.

### Sign-in options

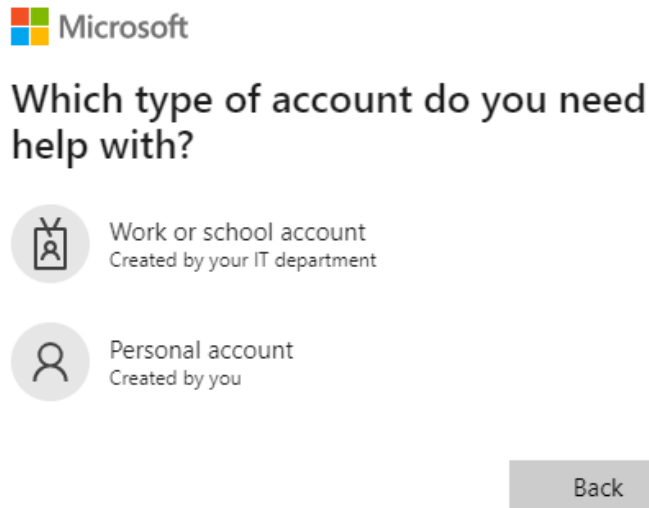
This feature is not supported by ALEA or AlaCOP.

Additional information on features of the sign in bar are detailed in the following sections.

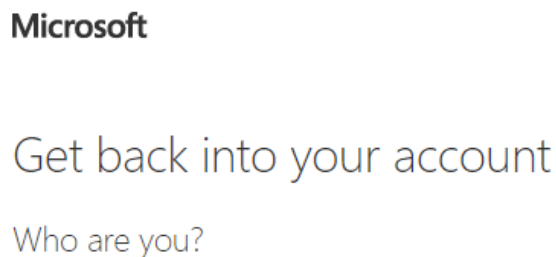
### Can't Access Your Account

This feature is not enabled until you have logged in and set up your authentication options. If you select this before you have logged in and set up your authentication options, you will experience the following:

- You will be redirected to select the type of account you need. You will need to select **“Work or school account”**



- You will then need to enter your AlaCOP email (AlaCOP username@alacop.gov) and enter the characters from the security screen.



To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: \*

Example: user@contoso.onmicrosoft.com or user@contoso.com



- You will be redirected back to the original login page.

**Sign-in options**

If you click on “Sign-in options” at the bottom of the sign in bar, you will be redirected to a page with two additional options as displayed in the image below. These options **are not** supported by ALEA or AlaCOP.



## Sign-in options



Face, fingerprint, PIN or security key  
Use your device to sign in with a passkey.



Sign in with GitHub  
Personal accounts only



Back